

# Privacy Policy (PP)



Shine Servers LLP takes great care in handling the personal data of her customers to guarantee customer privacy. Personal data is carefully converted and secured. In this process, Shine Servers follows the demands stated in the Law of the Protection of Personal data (Dutch) And Law of the Protection of Personal data (India). ShineServers.Com values the privacy and security of the information that you share with us. This Privacy Statement applies to information collected through [www.shineservers.com](http://www.shineservers.com) (the “website”). This Privacy Statement also applies to other information Shine Servers receives in the United States from Europe. This Statement describes how Shine Servers collects, uses, shares, protects, or otherwise processes your personal information. **By using this website, you agree to the terms of this Privacy Statement.**

## Collection and Use of Information

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Shine Servers LLP collects personal information to set up and manage accounts for our ecommerce services and to handle orders of goods and services from Shine Servers LLP.

You may need to provide Shine Servers LLP with personal information such as:

names; phone numbers; mailing, billing, shipping, and email addresses;  
bank account information; credit and debit card information; dates of birth; and identification documents.

- Shine Servers LLP uses such information for sending server details, contacting customer if necessary, processing payments and refunds;
- Providing customer service; providing dispute resolution, chargebacks, refunds, or related issues;
- Marketing and surveys; sending service update notices;
- Recovering debt and collections; detecting and preventing fraud; detecting and preventing violations of our legal agreements;
- Measuring, improving, and customizing our services; and
- Fulfilling other technical, logistical, financial, tax, legal, compliance, administrative, or back office functions.

Shine Servers LLP may also collect background information and credit checks from third parties to verify your identity; deter, detect, and prevent fraud and illegal activity; make business decisions; and as a part of our legal obligations. Shine Servers LLP retains such information for as long as reasonably required for business purposes or as reasonably required to comply with our legal obligations.

### Community Information

Shine Servers LLP collects information from you to post entries to our community website or forums. Such information may include your email address, Internet Protocol address, user name, date and time of signup, and date and time of posts to the forum.

Shine Servers LLP uses this information for the secure and efficient functioning of our website, to provide you with access to our community site, to detect and prevent violations of our legal agreements, and as part of any legal obligations related to our community website.

## Transaction Information

Shine Servers LLP collects information on each transaction conducted through our website. Such information may include the amount of the transaction; the goods purchased; the identity of the seller, affiliate, and customer; payment type; currency; location; Internet Protocol address; and websites visited.

Shine Servers LLP uses such information for refunds, for customer service, for website optimization, or for other administrative or business purposes. Shine Servers LLP may share information related to the transactions you conduct through our website with sellers, affiliates, or customers for the purposes disclosed in this Privacy Statement. Shine Servers LLP retains transaction information for as long as reasonably required for business purposes or as reasonably required to comply with our legal obligations.

## Customer Service Correspondence

Shine Servers LLP also collects information involving customer service correspondence. This information may include emails, internet chats, faxes, or telephone calls directed to our customer service centers. Shine Servers LLP processes this information to provide customer service, handle complaints or disputes, measure and improve our customer service, detect and prevent fraud, and detect and prevent violations of our legal agreements. Shine Servers LLP retains customer service information for as long as reasonably required for business purposes or as reasonably required to comply with our legal obligations.

## Google AdWords

Shine Servers LLP uses Google AdWords, a web analytics and search engine advertising campaign management service. Google AdWords uses cookies, web beacons, and other means to help Shine Servers LLP analyze how users use the site. You may find Google's Privacy Statement at <http://www.google.com/intl/en/privacypolicy.html>.

## Google Analytics

Shine Servers LLP uses Google Analytics, a web analytics service. Google Analytics uses cookies, web beacons, and other means to help Shine Servers LLP analyze how users use the site. You may find Google's Privacy Policy at <http://www.export.gov/safeharbor/>.

# Your rights

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At any moment you are allowed to request Shine Servers to reveal which personal data is being kept in your customer profile, and if necessary we can correct or delete this. You can send in a ticket or simply by e-mail with the reference of your name and address to our helpdesk at [legal@shineservers.com](mailto:legal@shineservers.com).

# Security data

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Shine Servers uses security procedures to keep unauthorized people from obtaining access to personal data.

# Visiting data

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On our website, we keep a general history of the pages that are visited on our site, to know which page(s) are visited most. The purpose of this system is to improve the setup of our website, so Shine Servers can further optimize their services; the information is not used for any other purposes.

# Modifications

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Shine Servers has the right to make changes to this Privacy Statement. Therefore, please check this page regularly. If you have any questions, please [contact us](#).

**This document was last revised: JULY 5, 2014 at 03:59AM GMT.**